

# Safeguarding Children E-Learning Programme 2017-18

(Last update 16.10.2017)



## National / Regional e-Learning Courses

The following National / Regional e-Learning Courses are available to everyone at no cost, other than staff time.

E-Learning can be accessed from any computer with an internet connection and this gives the flexibility of being able to work at a time and place that is convenient to the learner. The interactive modules provide an enjoyable learning experience which in most cases tests knowledge and progress, and provides a record of achievement

Please note that Hartlepool or Stockton-on-Tees LSCBs **do not host** or **have responsibility** for courses other than those commissioned from the Virtual College ([VC Section](#)). They do however recommend E-Learning as a positive training resource as it may mean reduced pressure on organisations for their staff to undertake professional development and can provide good basic awareness. Whilst encouraging e-learning as a learning medium it is also acknowledged that the added value of discussing matters with professionals from other agencies is not available using this method of learning.

Staff should therefore continue to attend classroom training provided by their employer, LSCB or other provider.

Please periodically check the [Hartlepool](#) and [Stockton-on-Tees](#) LSCB websites to make sure you have the most recent version of this booklet as it will be updated as and when new courses become available.

This programme is regularly updated to incorporate new courses please try to ensure you have access to the most recent programme by visiting either the [Hartlepool LSCB](#) or [Stockton-on-Tees LSCB](#) websites.

If at any time you have a concern for a child please contact:



### The Children's Hub

Hartlepool and Stockton-on-Tees

The Children's Hub is a partnership between:

- Hartlepool Borough Council
- Stockton-on-Tees Borough Council
- Cleveland Police
- North Tees and Hartlepool NHS Foundation Trust
- Tees, Esk and Wear Valleys NHS Trust.

Tel: 01429 284284  
Email: [childrenshub@hartlepool.gcsx.gov.uk](mailto:childrenshub@hartlepool.gcsx.gov.uk)



Anyone can contact The Children's Hub if they have concerns about a child's welfare or safety.

When The Children's Hub is contacted, the child's needs will be assessed against the threshold document 'Providing the Right Support to Meet a Child's Needs in Hartlepool and Stockton-on-Tees'. When we have consent or where our rules or the law allow us to, partners may share information about the child and where appropriate, their family members. This will help us to decide what, if anything, should happen next. This information sharing is particularly important if there are concerns that a child has been harmed or might be harmed in the future.

After considering the information The Children's Hub might decide:

- No further action is necessary
- To refer the child to another agency for support
- To refer the child for an Early Help Assessment
- To refer the child to Children's Social Care for a Social Work assessment.



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### **Adult Safeguarding Course**

- Safeguarding Adults
- Mental Capacity Act
- Deprivation of Liberty Safeguards
- Awareness of Child / Adult Sexual Exploitation

Access is available via the Tees Safeguarding Adults Board our online registration process at:  
<https://www.tsab.org.uk/>

### **Against Violence & Abuse (AVA) e-learning**

AVA has a selection of e-learning courses available. Below you can see information about all of their courses. Some of these courses are free, and some are available to specific organisations.

To access any of these courses, click on the Title link for the course you wish to complete. This will take you to the registration page. You need to register as a user on the e-learning platform. You will then receive an email asking you to confirm your registration. Please be sure to complete this important step otherwise you will not be able to access the courses. The email asking for confirmation may end up in your spam folder.

You will need to register separately for each course you do. If you have any difficulties registering or logging in, please contact the site administrator at [training@avaproject.org.uk](mailto:training@avaproject.org.uk)

#### **Understanding domestic violence and abuse level 1 and 2**

In February 2014, the National Institute for Health and Clinical Excellence (NICE) issued guidance for health and social care practitioners on responding to domestic violence in their practice. The guidance outlined four levels of training for differing professional groups. This e-learning programme will enable to meet level 1 & 2 of the NICE recommended training and is applicable to all health and social care professionals.

#### **Complicated matters: domestic and sexual violence, problematic substance use and mental ill-health**

Domestic and sexual violence, problematic substance use and mental ill-health are three issues which often co-exist. And when they do, things can become complicated. This course is designed to 'uncomplicate' matters by raising your awareness about how the three issues interlink and reflecting on the most effective ways to engage with individuals and families who are affected by these issues.

This course has been developed alongside a toolkit for professionals who work with victims or perpetrators of domestic and sexual violence who are also affected by problematic substance use and/or mental ill-health. You will find links to the toolkit throughout the course. Otherwise, you can download the full toolkit [here](#).

#### **Pushed and Pulled**

This e-learning module is based on an OCN accredited training course developed by [AVA](#) and [Women and Girls Network](#). Through the e-learning programme, you will develop a sound understanding of the experiences of vulnerable and gang-affected young women. You will learn to identify the abuse young women are vulnerable to and learn strategies to engage and support vulnerable young women who may also be at risk of gang involvement or are already gang-associated.

To access the link click here: [AVA Pushed and Pulled](#)

### **Understanding Animal Welfare in Violent Homes**

Virtual College has worked with [The Links Group](#) produced a free online course on Understanding Animal Welfare in Violent Homes. This course is of interest to anyone concerned about animal welfare or safeguarding children and will help them to recognise those at risk of physical and mental abuse. Why not register below to become more aware of the signs?

To access the link click here: [Register here for Animal Welfare in Violent Home](#)

## **Child Sexual Exploitation & Trafficking Courses**

### **Parents Against Child Sexual Exploitation (Pace) - CSE**

Thousands of children in the UK are at risk of being forced or manipulated into sexual activity in a form of abuse called child sexual exploitation. This abuse can happen to any child, anywhere. Knowing what to look for is an important way you can help to protect your children.

This course will help you to:

- Understand child sexual exploitation
- Find out how to spot the signs
- Know who to report any concerns to

To access this course please use the following link

<https://safeguardingchildren.vc-tms.co.uk/selfregistration.aspx?version=9679>

### **Brook CSE E-learning Resource**

Combating CSE: an e-learning resource for healthcare professionals has been designed for use by all staff in healthcare settings – from doctors and nurses to receptionists, paramedics, and pharmacists. Developed by Brook and funded by the Department of Health, the tool is designed to help healthcare staff in preventing, identifying and responding to child sexual exploitation.

The tool takes around 40 minutes to complete and uses video clips and anonymous case studies to develop staff's knowledge of the signs of CSE. It was extensively piloted with staff from a variety of different health roles, from frontline to back office.

The tool sets out the legislative background to CSE, gives examples of physical and behavioural signs of someone who may be affected by or at risk of CSE, advises how to respond in a way that will not put the young person in further danger, and discusses the different forms CSE can take, along with how approaches to helping young people may vary by age group.

To access this course please use the following link: [Combatting CSE](#)

## **EU Data Protection Regulations**

Currently, the Data Protection Act 1998 controls how personal information is used by organisations, businesses or the government. On the 25 May 2018 this Act will be replaced by a new piece of legislation called the EU General Data Protection Regulation (better known as the GDPR). This is a Europe wide piece of legislation that the UK has chosen to adopt in full.

There will be several key changes between the Data Protection Act 1998 and the GDPR that you need to be aware of.

To access this course for FREE please use the following link: [Virtual College EU Data Protection](#)

## **Female Genital Mutilation Courses:**

### **Home Office & Virtual College – FGM Course**

The Home Office has launched a free online training package dealing with female genital mutilation (FGM), developed with Virtual College who are the provider of our e-learning courses. The free online training provides professionals with an overview of FGM and their responsibilities in FGM cases, and how to support victims of it. The Home Office would like as many teachers, police, doctors, social workers and border staff in particular to undertake the training to help them identify and assist girls who are at risk of FGM.

To access this course please use the following link <http://www.fgmelearning.co.uk/>

### **Health Education England - FGM e-learning programme**

Health Education England courses are restricted to Health and Social Care Professionals in England. Social Care professional employers need to be registered with the Skills for Care National Minimum Data Set for Social Care (NMDS-SC).

The Female Genital Mutilation programme (e-FGM) is made up of five 20 to 30 minute e-learning sessions which are designed to improve the knowledge and awareness amongst healthcare professionals of some of the issues which FGM has on women and children.

To access this course please use the following link: [FGM – Health Education England](#)

### **Forced Marriage**

Approximately 8,000 to 10,000 forced marriages of British citizens take place every year. Forced marriage is now illegal and the first prosecutions have taken place. This free online course has been developed with the Forced Marriage Unit of the Foreign and Commonwealth Office and Home Office. The course raises awareness, challenge perceptions and informs you of the correct actions to take.

To access this course please [Click here](#).

### **Gender Variance / Gender Dysphoria**

The transgender condition is understood increasingly to have its origins before birth. Research studies indicate that the baby's brain development does not always coincide with the sex differentiation of the baby's body. This overwhelming sense of feeling like the opposite gender causes strong discomfort and is called gender dysphoria.

This resource is designed to help Health Professionals respond to the needs of adults and young people experiencing gender dysphoria. The numbers of trans people presenting for medical help are rising rapidly; accordingly, the waiting lists for access to specialist providers grow longer. The mental health of those unable to access treatment is likely to deteriorate and self-medication with products bought via the internet is common. The risk of self-harm and suicide in people unable to access treatments may be as much as twenty times greater than in the general population. However, with the appropriate medical care, outcomes can be very positive.

To access this course please use the following link: [Gender Variant Course](#)

### **Information Sharing**

Information Sharing Matters is a free education programme designed for the early years workforce and healthcare professionals about information sharing in early years.

Developed by the RCPCH and 4 Children and funded by the Department of Health, the e-learning aims to improve knowledge and understanding of the benefits of sharing information effectively between families and a range of professionals including paediatricians, health visitors, GPs, therapists, child minders and pre-school and nursery teachers. It is designed to help build trust between professionals leading to better sharing of information and improved outcomes for young children and their families.

Information Sharing Matters is designed to improve your knowledge, skills and understanding of the benefits of effectively sharing information in a professional context. It is made up of online and face-to-face resources supporting the training of individuals and multidisciplinary teams.

On completion of this programme you will be able to:

- explain what information can and cannot be shared in a context of integrated working
- describe the range of benefits to children and families related to information sharing, with a focus on improving outcomes
- use and share good practice with your colleagues and between individuals and organisations
- support improved information sharing, helping to build trust between professionals and improving outcomes for young children and their families

To access this course please use the following link: [Information Sharing for Early Years & Health Workers](#)

## **MAPPA (Multi Agency Public Protection)**

On completion of this e-Learning course, you will understand:

- What are Multi Agency Public Protection (MAPPA) Arrangements.
- Who is involved in a MAPPA proceeding.
- Who is MAPPA trying to protect and from what.
- What legislation drives the MAPPA process.
- What your responsibilities are within MAPPA.
- Your organisations duty to co-operate.

The courses available to Cleveland agency staff are: Foundation / Intermediate /Enhanced.

To access this course please use the following link: [MAPPA Cleveland](#)

New users should click the blue 'sign-up link' which will take them to a registration screen. Please note only agency email addresses will be accepted due to the security settings. Once all the information is completed, click the 'submit query' button. Within a couple of hours, you should receive an email containing your password.

Sign-in: The first white box is for email and 2nd white box is for password.

Password: You will be given an option to change the password on the home screen, using the 'edit my details' button.

## **Mental Health / Wellbeing**

### **Understanding Young Minds**

The Virtual College (Safeguarding) have worked in partnership with SelfharmUK to create a free online course to help parents talk about the issue of self-harm with their children. Spotting the signs can be difficult, and approaching the subject can be uncomfortable. This course aims to provide a basic awareness of the subject to help you approach your children with confidence.

To access this course please use the following link: [Discussing Self Harm with Children](#)

### **MindEd Core Curriculum**

The MindEd Core Curriculum is directly aimed at all adults working as professionals or volunteers with children and young people and is not aimed specifically at a specialist child mental health audience. It offers e-learning to inform about the mental health of children and young people, what goes wrong and what can be done to help. It provides a wealth of information on child development, how problems show and will give practical insights into when to be concerned, what to do and when to refer on to specialists.

The organisation realises that you may have little or no training in mental health issues in children and young people. These sessions are intended to provide you with guidance and support. They will increase your knowledge and build your confidence. However, they cannot replace formal training in these complex issues.

#### **MindEd for Professionals & Volunteers**

This is for you if you volunteer, work or are studying to work with infants, children or teenagers. MindEd has e-learning applicable across the health, social care, education, criminal justice and community settings. It is aimed at anyone from beginner through to specialist.

To access this MindEd Core Curriculum e-learning courses please use the following link: [Professionals & Volunteers](#)

#### **MindEd for Families**

Please share with parents or carers who are concerned about their child? Or perhaps just want some hints and tips on parenting? MindEd for Families has online advice and information from trusted sources and will help them to understand and identify early issues and best support the child.

To access this MindEd Core Curriculum e-learning courses please use the following link [Parents / Carers](#)

## **Radicalisation & Terrorism**

### **PREVENT / Channel Awareness**

Prevent is about safeguarding young people to keep them both safe and within the law. It is part of the Home Office's Counter Terrorism Strategy known as Contest. The Prevent Duty is not about preventing young people from having political and religious views and concerns but about supporting them to use those concerns or act on them in non-extremist ways.

This free e-learning course from the Home Office includes information on how Channel links to the government's counter-terrorism strategy (CONTEST) through the Prevent strategy. It also provides guidance on how to identify people who may be vulnerable to radicalisation and how to refer them into the Channel programme.

To access this course please use the following link [Channel General Awareness Course](#)

### **Social Care Institute for Excellence (SCIE) Courses**

SCIE offer free e-learning modules on a variety of topics including;

- Parental Substance Misuse,
- Parental Mental Health and the Impact on Families
- Poverty, Parenting and Social Exclusion
- Interagency and inter-professional collaboration
- Communication Skills

To access any of the SCIE courses please use the following link: [SCIE E-learning courses](#)



## **SAFEGUARDING CHILDREN E-LEARNING COURSES HOSTED BY THE VIRTUAL COLLEGE**

A number of e-learning courses hosted by the Virtual College are available and they are free to all organisations who are members of Stockton-on-Tees and Hartlepool LSCBs (including the voluntary sector) as part of the joint multi agency training agreement.

### **How do I access the training?**

For courses provided by **Virtual College** - send an email advising which course you want to apply for to [slscb@stockton.gov.uk](mailto:slscb@stockton.gov.uk) . You will need to be explicit about the course you wish to do and provide your full contact details, including Job Title and who you work for.

Once you have completed and returned your registration form you will receive an email containing your log on details. To access your training you simply need to log in to **www.safeguardingchildren.co.uk** where you will find the training and quiz links for each of your training modules. Work through the interactive material for each module and, when you feel ready, undertake the relevant quiz. You will receive instant feedback on your quiz answers and your score will appear on your training record. If you get less than the pass mark you can review the training materials again and just re-sit the quiz when you feel ready

### **Private and Profit Making Organisations**

Private and profit-making organisations need to apply direct to Virtual College to access e-learning training; however there is a charge for learners. To support safeguarding children training we have negotiated a discount with the Virtual College to obtain this discount code contact [slscb@stockton.gov.uk](mailto:slscb@stockton.gov.uk). Applicants would then contact the Virtual College, quoting this code, to book a course.

Virtual College contact details are: - tel. 01943 605976 and [info@virtual-college.co.uk](mailto:info@virtual-college.co.uk).

### **How long will it take?**

You should work at your own pace but, as a guide, it should take you approximately 2-3 hours per training module and around 10 minutes for the associated quiz questions. You do not have to complete the training all in one session

### **Accreditation**

On completion of the training and quiz test you will be able to download a virtual college certificate

### **Safeguarding Children Refresher Training**

This course is suitable for people who already have an awareness of safeguarding or require refresher training which government guidance suggests should take place every three years. Whilst necessary, this can be costly for organisations and frustrating for staff, who may have heavy case loads and find it difficult to get away from work to attend a refresher course.

It has been developed in collaboration with experts from Local Safeguarding Children Boards (LSCBs) and covers all the changes in safeguarding over the last three years. It is regularly updated to reflect changes and includes the following hot topics:

- Female Genital Mutilation
- Radicalisation
- Forced Marriage
- Child Trafficking
- Child Sexual Exploitation

This course has been redesigned by specialist illustrators and instructional designers to create innovative content with immersive real world scenarios to help professionals apply knowledge into everyday life.

### **An introduction to Safeguarding Children**

This module is aimed at anyone who comes into contact with children or their families. The aim of the module is to concentrate on ways in which children and young people can 'stay safe' by minimising the incidence of child abuse and child neglect.

## **Awareness of Child Abuse and Neglect**

### **Core Module**

This course is suitable for everyone who works directly with children and young people, including frontline professionals. This course covers a variety of child protection and safeguarding children issues and is suitable for anyone who regularly comes into contact with children or who may be asked to contribute to the assessment of children in need. The course aims to inform about the various types of abuse and neglect that can happen to a child and then explain what you must do if you suspect a child is being abused or neglected.

This course allows you to choose the legislation which applies to your country, should it be England, Wales, Scotland or Northern Ireland.

A section of this course looks into multi-agency cooperation focusing specifically at Police, Social Services, Social Housing, Healthcare, Education (Early Years, Primary, Secondary, Further or Higher), Prisons, Secure Units, Probation, Youth Justice Youth Groups Community Groups & Voluntary groups.

### **Foundation Module**

This course is suitable for anyone who may come into contact with children. It is a reduced version of the safeguarding children (core) course and it is designed to be suitable for all, not just child specialists.

## **An Introduction to Integrated Working (Early Help Assessment/Lead Professional/Information Sharing)**

This basic awareness course is made up of three learning objectives: The Early Help Assessment, information sharing and the role of the lead professional. The course will give you an in depth understanding of these topic areas so that you can confidently discuss the concepts with families, should you need to. It will provide underpinning knowledge for lead professionals or practitioners, prior to face to face training. The course comes with an online assessment and certificate on achieving a satisfactory pass mark.

## **Risk Assessment in Safeguarding**

The aim of this module is to help practitioners from all agencies develop an understanding of theories of risk assessment, and become competent and confident in applying them when working with children, young people and their families. This course aims to be a tool for analysing risk and identifying:

- Needs when working to strengthen families
- Model of assessment
- Risk assessment framework
- Triggers for concerns
- Information sharing

## **Hidden Harm (Substance Misuse)**

The Hidden Harm course, developed by 5 national drug and alcohol teams and peer reviewed by panels of experts in the field, aims to raise awareness of the issues affecting the children of problem substance users. It helps the learner to spot the signs of harm and identify appropriate windows of opportunity to break the cycle and safeguard the child. The course has recently been updated and reflects new drugs, new legislation and includes some new documents as well.

## **Think Safe, Be Safe, Stay Safe**

This module is aimed at young people aged 11-18 years who work with children or other young people, for example, as young volunteers, peer mentors, babysitters, etc.

## **Safe Sleeping for Babies – Reducing the Risk of SIDS**

This course is for any person in any work or family setting in contact with a baby, including the voluntary sector, nursery staff, healthcare assistants/professionals, social workers etc. Also known as cot death, or Sudden Infant Death Syndrome, SID is the sudden, unexpected and unexplained death of an apparently well infant. In the UK, at least 300 babies die suddenly and unexpectedly every year. Being able to reduce the risk of any sudden, unexpected and unexplained death of an apparently well infant is a tremendous opportunity for everyone involved in a baby's care.

This e-learning course has been developed to promote and support key safe baby sleeping messages, raising the awareness of parents, family members or other people who come into contact with families. On completion, learners will have an increased understanding of what can be done to keep sleeping babies as safe as possible.

On completion of this course learners will know:

- Your key messages
- How to keep sleeping babies safe
- How to locate and provide supplementary resources.